DATA

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GCC

CHALLENGE FRAMER SESSION

European Union
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EUROPE & SCOTLAND
European Regional Development Fund
Investing in a Smart, Sustainable and Inclusive Future

smart cities scotland

Glasgow CITY COUNCIL

CONFIRM OR RE-FRAME THE CHALLENGES

UNDERSTAND WHAT SUCCESS LOOKS LIKE TO THE CLIENT

PRIORITISE THE CHALLENGES

CONFIRM THE CHALLENGES

WHAT DOES SUCCESS LOOK LIKE?

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DISCUSS AND INTERROGATE

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PRIORITISE THE CHALLENGES

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PROJECT GRID

PROJECT NAME

FORMAL DATA PLATFORM
- PIPELINE INT.
- TOOLS INT.

INTEGRATE REMEDY

STAM FILTER

ASSIGNMENT

STRATEGY

LINKS TO...			SUBMISSION PROCESS	• CASE MANAGEMENT ~~SUBMISSION PROCESS~~ • GK SUPPORT	• ANALYTICAL TOOLKIT • ENGAGEMENT STRATEGY	• DATA • REME • DESIGN • GATEK • ASSIST • GK SU
DEPENDS ON...	£ £ £	• DATA PLATFORM • ACCESS •	ACCESS – TO PUT IN FILTERS	• SEARCH TOOL • GK DATABASE • DATA PLATFORM	• DATA PLATFORM • VISUALISATION TOOLS (ANALYTICAL TOOLKIT) • ENGAGEMENT STRATEGY.	• DATA PL • REMEDY IN
ANSWERS CHALLENGE	ENABLES FOR →	1, 6	1, 2, 6	2, 3, 4, 6	1, 2, 6	

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DISCUSS TIMELINES

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NEXT STEPS

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Thumbnails with notes

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UNDERSTAND WHAT SUCCESS LOOKS LIKE TO THE CLIENT

PRIORITISE THE CHALLENGES

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This workshop should be run with the clients.
The following templates should be used:
Challenge Framer
Project Grid
Session Aims
Understand that the challenges you highlighted earlier in the project may not be correct.

CONFIRM THE CHALLENGES

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Are they correct?
Is there a challenge missing?
This is primarily a discussion with the clients:
Explain how you came up with the challenges
Ask them if they feel that they are correct
Ask them if they think something is missing
You must be willing to admit that you got something wrong or missed something. The clients know what their challenges are.

WHAT DOES SUCCESS LOOK LIKE?

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Use the challenge framer templates.
Ask the clients to complete this:
What success looks like is probably the most important part of this session.

Question the information on the challenge framers.
Now is the chance to make sure you understand what they want.
This is another discussion with the clients.

DISCUSS AND INTERROGATE

DATA

PRIORITISE THE CHALLENGES

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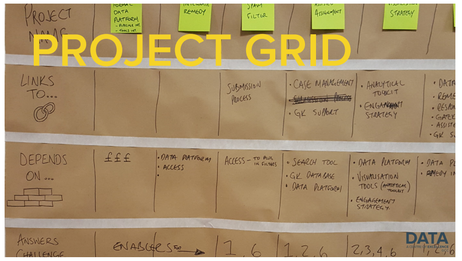
Use the Project Grid to find out the following key dates:
What other challenges it links to?
What other challenges it might depend on?
What is the priority level?



DISCUSS TIMELINES

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NEXT STEPS

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